



## Announcing a Learner Platform change for Kaiser Permanente's Annual Sales Compliance Training

Starting on August 6, 2025, learners will access their training via the **EvolveNXT** platform.

### Why the Change?

Miramar:Agent has served us well, but we recognize the need for a more technologically advanced system. We have made this move to accommodate the needs of the current learner cohort.

### Key Features of the New Platform:

- The new platform is easy to navigate, with clear progress indicators and without issues related to pop-up blockers or preferred web browsers.
- External Brokers will be able to use iPhones, iPads, or safari browsers.
- Exams will automatically save progress. Attempts will only be counted after the agent has fully completed the exam and achieved a score.
- Brokers will be able to electronically share their AHIP results directly with KP.
- Kaiser will send an electronic file to EvolveNXT, who will create a profile and send a direct email with instructions to log in and complete the program.

### What are the changes I can expect for 2026?

- The training cycle go live for 2026 is August 6, 2025
- Users will **not** use a PIN or code to register for the training program.
- Instead, **users will receive the instruction email directly from EvolveNXT.**
- **Users will not upload an AHIP pdf.** They will use a link embedded in the training platform, to share their current plan year AHIP certificate directly with KP. They can use this link to purchase AHIP training at a discount rate, if they choose.
- Users will still have access to the Benefits Guides and will attest to receipt for training purposes.
- The exam will allow 3 automatic attempts with the passing score of 85%.
- Kaiser will receive the same data and reporting from the training platform and process it with our internal database.
- RTS reports will not change.



## What Happens next?

While we diligently work behind the scenes to ensure a smooth transition and successful Go Live for 2026, we will rely on our third-party connectors to help us to make this transition successful. In the coming weeks we ask that you do all the following:

- Ensure that the demographic reports you submit to Kaiser include an accurate individual email for each agent. **This is VITAL, as the agents will receive access to the platform via their individual email address.**
- Communicate this change to agents through all channels, to prepare them for the upcoming year.
- Remain on the lookout for updates and information from Kaiser, including an FAQ document and instructions for users.
- Please be aware that **there is a new black out date for the 2025 plan year training. New agents will not be able to register after July 1, 2025.** If they are already registered, they will be able to complete training until August 5, 2025.
- Reach out to your contact at KP or via <mailto:AnnualMedicareSales-ComplianceTraining@kp.org> if you have questions or need assistance.