

Certification Onboarding and Quick Start Guide

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I. Introduction

Our mission is to build a health care solution that would be good enough for our own family and loved ones. We are devoted to the health and wellness of our members by helping them navigate the healthcare system with service guides, utilizing world-class technology to enable a simplified experience, and partnering with top providers for better health outcomes. Learn more about the [Devoted Health Difference](#).

Important Things to Know

- You must hold an active health insurance license, be contracted, get certified, and be appointed before you can market Devoted benefits.
- If you have completed the Core Medicare training, we accept AHIP, Pinpoint or NABIP (formerly NAHU) certificates. If not, you can now complete the AHIP training by using the [link](#) in our onboarding workflow and get a \$50 discount at checkout.
- The Devoted Health Agent Certification & Exam informs you on how to compliantly market Devoted Health benefits and satisfy the annual CMS Medicare Compliance Program requirements.
- To receive renewals for business sold in prior years, you must be licensed and appointed to sell Medicare products per state laws and recertified annually.
- Completing the PY2025 Certification will also allow you to market PY2024 benefits in our current service areas.
- A face-to-face certification is not required.

Our PY2025 Onboarding & Certification available in our Agent Portal. Our goal is to keep our onboarding experience easy and allow agents to complete the process in a few simple steps.

Onboarding and certification steps:

- Account creation for our Agent Portal
- W-9 & Direct Deposit (*Direct Payees only*)
- Preferred Markets (selections here will determine your state appointment(s))
- Selling Needs
- Code of Conduct
- Agent Agreement
- Background Check

- Medicare Core Training or equivalency upload (AHIP, Pinpoint or NABIP (formerly NAHU))
 - CMS Fraud, Waste & Abuse & Compliance Training
- Devoted PY2025 Certification Training & Assessment
 - Agents have 3 attempts to pass the training exam with a minimum score of 85% *(If unable to pass within 3 attempts, agent will need to recertify for PY2025)*
 - Each time the exam is opened (initiated) it will count as an attempt, therefore, it must be completed in one sitting (~40 min).
- License Check
- Appointment

If these steps can't be completed all at once, your progress will be saved and you can continue from the dashboard at a later time.

Agents cannot market or sell Devoted Health benefits until they receive the “ready to sell”(RTS) email.

**PY2024 certification is only available for existing Devoted Health service areas.*

II. Getting Started

Account Creation

- Click on the link sent to you by your agency and start the account creation process. If you have any questions on how to obtain the link, please contact your agency directly.

ACCOUNT SETUP

Get certified to sell Devoted Health

Are you licensed in one of our existing states below? If so, get certified for PY'25 and start selling today!

Alabama, Arkansas, Arizona, Colorado, Florida, Georgia, Hawaii, Illinois, Indiana, Kentucky, Missouri, Mississippi, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, and Washington

Not yet licensed in one of our existing states? Stay tuned! We are targeting to launch PY'26 on 6/24/25.

Back

Certify for PY'25

- To ensure you are affiliated with your agency correctly, you will need to confirm the agency and affiliation payee type as seen in the image below. *Please note, all affiliations will need to follow the release and transfer policy outlined in our broker manual.*

The screenshot shows the Devoted Agent Portal interface. On the left, a sidebar contains the Devoted logo, a 'Welcome to our Agent Portal' message, a list of features (Submit applications online, Track your clients' status, See your commissions, and more!), and a 'SALES AGENCY' section listing 'Devoted - Independent Agents' as the 'Direct Payee'. Below this is an illustration of a woman sitting in a chair reading a book. The main content area is titled 'Create Account' and 'Confirm Affiliation'. It includes a confirmation prompt: 'Please confirm the following information is accurate. If it is incorrect, please contact your agency administrator before registering.' Below this is a red-bordered box containing the text 'Direct Payee for Devoted - Independent Agents'. A checkbox is present with the text 'I acknowledge that the information is correct and that I have read and reviewed Devoted Health's Release and Transfer Policy'. At the bottom of the main area is a 'Next' button.

- You will be prompted to enter your **Name, NPN, date of birth, email address, and zip code.**
 - This will create an account if you do not already have an Agent Portal account setup.
- If your information is already linked to an account, then you will be prompted to [log in](#) to your account using your credentials, or contact Agent Support for assistance at 1-877-764-9446.

Welcome to our Agent Portal

- ✓ Submit applications online
- ✓ Track your clients' status
- ✓ See your commissions
- ✓ and more!

SALES AGENCY

Devoted - Independent Agents
Direct Payee



Create Account

Thank you for partnering with Devoted Health

* Agency:

Devoted - Independent Agents - Direct Payee

* First Name:

* Last Name:

* National Producer Number:

Don't know your NPN?
You can look it up at [NIPR](#).

* Birth Date:

YYYY-MM-DD 

* Email:

* Zip:

XXXXX

Submit

Welcome to our Agent Portal

- ✓ Register to sell Devoted Health
- ✓ Submit applications online
- ✓ Track your clients' status
- ✓ See your commissions

SALES AGENCY

Devoted Health - Independent Agent
Direct Payee



Thanks! Check your email

You should get a welcome email that will prompt you to finish setting up your account. Don't see one? Email agent-support@devoted.com or call 1-877-764-9446.

Account Setup

- When your account is created, you will receive an email to verify your email address and set a password for your Agent Portal account. Please click the **Create Password** button as seen below:



Welcome to the Devoted Health Agent Portal — where you can sell Devoted easier and faster by submitting applications online, track your clients' status, and see your commissions.

How to Log In

We've already provided you with a username — you'll just need to create a password to access your account.

Username:

[Create Password](#)

Use this [Quick Start Guide](#) to help you get started.

Need help?

agent-support@devoted.com

[1-877-764-9446](tel:1-877-764-9446)

Weekdays, 9am to 10pm Eastern (Dec 8 - Oct 14)

Devoted Health is an HMO and PPO plan with a Medicare contract. Our D-SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. Our service areas are the following counties in Florida: Broward, Hillsborough, Miami-Dade, Okaloosa, Palm Beach, Pinellas, Polk and Seminole Counties and the following counties in Texas: Montgomery, Waller, Harris and Fort Bend. Devoted Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-6833 (TTY 711).

- You will be prompted to set your password. Once this is complete, you can log in to your Agent Portal account.

Start the process

You will be able to start our onboarding process by following the easy steps outlined in the images below:

1) Welcome Screen



Welcome to our Agent Portal

- ✓ Submit applications online
- ✓ Track your clients' status
- ✓ See your commissions
- ✓ and more!

Mtest Gomeztest
NPN 555632

ACCOUNT DETAILS

SALES AGENCY

Devoted - Independent Agents
Direct Payee

ACCOUNT SETUP

We look forward to partnering with you.

We're on a mission to care for our members like they're family — providing them with affordable, high-quality care. Devoted is the fastest growing Medicare Advantage plan in the country and we're thrilled to partner with you to help grow our Devoted Health family!

In order to access the portal, you will need to set up your account and complete the agent certification process.

Get Started

1b) Existing Agent Portal Users

- If you are an existing agent, you will log into your Agent Portal account and click on the banner to start your onboarding and certification process
- This will open up a new window as seen below and you should be able to start the process starting on [step 3](#)



Get RTS Certified for 2025

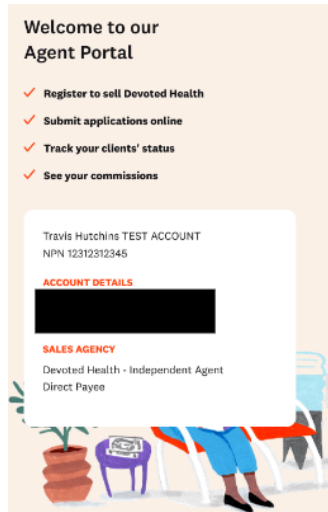
[View current RTS status](#)

You need to complete your Devoted Health Ready to Sell (RTS) certification for PY2025 in order to submit enrollment applications for 2025.

[Start RTS Certification Now ▶](#)

2) Contact Info & Preferred Language

- Enter the full **mailing address** and **mobile phone number**.
- We recommend that you **opt in to SMS** by checking the box. This will allow you to receive text notifications for enrollment applications, trainings, events, etc. (You can opt out at any time)
- Next, select your language preference.
- Select continue when finished.



ACCOUNT SETUP

Finish setting up your Devoted Health account

We share important information via email, SMS, and mail. Let us know how to reach you.

* Mailing Address:

Mailing Address is required.

* City:

City is required.

* State:

MA

* Zip:

Zip code is required.

* Cell Number:

Cell number is required.

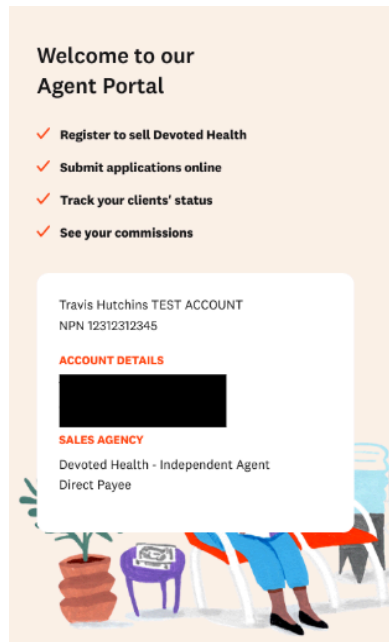
Yes, I want to get messages from Devoted Health. Message and data rates may apply.

Yes

No

Back

Continue



ACCOUNT SETUP

Which languages do you speak?

☐ English

☐ Spanish

☐ Chinese

☐ Creole

☐ Korean

☐ Russian

☐ Vietnamese

☐ French

☐ German

☐ Laotian

Other Languages:

Add any additional languages here

Back

Continue

3) Certification Overview - *All users*

- “Overview” provides key information related to the certification process and next steps.

AGENT CERTIFICATION

Agent Certification Overview for 2025

How it works

You'll need to complete our certification process to be ready to sell. The Center for Medicare & Medicaid Services (CMS), the federal agency that oversees Medicare, requires all employed or contracted agents to meet their licensing, appointment (if applicable), and certification requirements to sell or market Medicare products. You'll need to complete the following steps:

- **Agent Agreement**
- **Code of Conduct Acknowledgement**
- **Background Check Consent**
- **Certification Trainings**
 - Medicare Core Training or equivalent (AHIP, Pinpoint, or NABIP (formerly NAHU))
 - CMS, Fraud, Waste & Abuse Training or equivalent (AHIP, Pinpoint, or NABIP (formerly NAHU))
 - CMS Compliance Training or equivalent (AHIP, Pinpoint, or NABIP (formerly NAHU))
 - Devoted Health Product Training
- **Devoted Health Certification Exam**
 - You'll have 3 attempts to pass the exam with a minimum score of 85%
 - Each time the exam is initiated it will count as an attempt and must be completed in one sitting (~30 mins)

We will save your progress if you can't finish the entire certification process all at once. We will also conduct a license check as part of the certification process.

Once you complete the certification process and have "Ready to Sell" (RTS) status, you will receive notification both via email and in the agent portal for the appropriate plan years. You cannot market or sell Devoted Health benefits until you've received this email. If you've completed the certification process but have not received an email, please contact Devoted Health's Agent Support at [877-764-9446](tel:877-764-9446).

How long does the certification process take?

It takes approximately 4-12 business days to review and process the certification.

- **Certificate Review:** 1-2 business days
- **Background Check:** 1-2 business days
- **Appointment:** up to 7 business days (varies by state, new Devoted agents ONLY)

Have questions or need help?

Call Agent Support at [877-764-9446](tel:877-764-9446), Weekdays, 9am to 10pm Eastern (Dec 8 - Oct 14)

Start Certification

4) Taxpayer Identification and Attestation (W-9) - (*Direct Payee Only*)

- Enter your most up-to-date tax information. This will be used to process any required documents (e.g. 1099 forms, etc).

AGENT CERTIFICATION

Taxpayer Identification and Attestation

What type of Taxpayer Identification Number will you use?

Social Security Number (SSN) or Individual Tax Identification Number (ITIN)

Social Security Number (SSN) or Individual Tax Identification Number (ITIN)

Employer Identification Number (EIN)

* Social Security Number / Individual Tax Payer Identification Number:

* Federal Tax Classification:

Select Federal Tax Classification ...

* Individual Name (as shown on your income tax return):

* Address:

Where we will mail your tax documents

* City:

* State:

State

* Zip:

6) Direct Deposit -
(Direct Payee only)

- Fill in your current direct deposit information. Note - you will be able to update this information at any time from the “My Account” option on the top right of the page.

AGENT CERTIFICATION

Direct Deposit

Please provide your deposit information

* Banking Institution:

* Account Type:

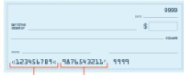
* Ownership Type:

* Routing Number:

* Confirm Routing Number:

* Account Number:

* Confirm Account Number:



ROUTING NUMBER: 123456789 ACCOUNT NUMBER: 9876543210

QA: Skip Ste

7) Preferred
Markets

- Select which model of sales applies to you (*field sales, telesales (your agency is approved by DH), or both*).
- Ensure to make a selection for **each of the states you will like to be appointed in**. If you do not select the applicable state(s) available, you will not be appointed for that state(s). You will also be prompted to select your primary selling market. The primary market counties will also be visible during your selection. *Please note this will not prevent you from selling/market in other markets, you can update in the future as noted in the “Update your State” License section.*

How and where you plan to sell in 2025

The following information helps us manage state appointments, and build better tools and trainings for our broker partners.

How do you plan to sell? *

Field

Telephonically

Field and telephonically

In which state(s) do you plan to sell? *

<input type="checkbox"/> Alabama	<input type="checkbox"/> Arizona
<input type="checkbox"/> Arkansas	<input type="checkbox"/> Colorado
<input type="checkbox"/> Florida	<input type="checkbox"/> Georgia
<input type="checkbox"/> Hawaii	<input type="checkbox"/> Illinois
<input type="checkbox"/> Indiana	<input type="checkbox"/> Kentucky
<input type="checkbox"/> Mississippi	<input type="checkbox"/> Missouri
<input checked="" type="checkbox"/> North Carolina	<input type="checkbox"/> Ohio
<input type="checkbox"/> Oregon	<input type="checkbox"/> Pennsylvania
<input type="checkbox"/> South Carolina	<input type="checkbox"/> Tennessee
<input type="checkbox"/> Texas	<input type="checkbox"/> Washington

What is your primary market? *

Primary market:

aa0673dd-3b1a-4b36-9cac-1443f2f066ac

Back

Continue

QA: Skip Step

8) Your Selling
Needs - *All users*

- Providing this information will let us know how we can better partner with you. We deeply value your feedback so please answer all of the questions to the best of your availability.

AGENT CERTIFICATION

Tell us about your needs

What is your primary goal for certifying with Devoted Health? *

- ☒ Support and service my existing Book of Business
- ☐ Grow my client roster by enrolling new members

What is the approximate size of your Medicare Advantage Book of Business currently? *

51-200

Where do you typically get your marketing assets? *

- ☒ Myself
- ☐ My agency or upline
- ☐ The carrier

Which other lines of business do you actively sell?

- ☒ Annuities
- ☐ Life Insurance
- ☐ Property & Casualty
- ☐ Voluntary Health (Hospital Indemnity, Dental)
- ☐ Affordable Care Act
- ☐ Other

Please enter the other line of business

What is your preferred Medicare Advantage carrier? *

- ☒ Anthem
- ☐ BlueCross BlueShield regional carrier
- ☐ Centene / Wellcare
- ☐ Cigna
- ☐ CVS Aetna
- ☐ Devoted Health
- ☐ Humana / Careplus
- ☐ United Healthcare
- ☐ Other

Please enter the preferred carrier

Why do you prefer that carrier?

	<div data-bbox="600 210 1518 1249"> <p>Approximately how much of your annual Medicare Advantage business do you sell during AEP, relative to OEP and lock-in? *</p> <p><input checked="" type="radio"/> 0-25%</p> <p><input type="radio"/> 25-50%</p> <p><input type="radio"/> 50-75%</p> <p><input type="radio"/> 75-100%</p> <p>How do you typically submit enrollment applications to the carrier? *</p> <p><input checked="" type="radio"/> Electronically through the Carrier Portal</p> <p><input type="radio"/> Electronically through other platforms (e.g. Connecture, Sunfire, MedicareCenter, etc)</p> <p><input type="radio"/> Paper (via mail or fax)</p> <p><input type="radio"/> Other</p> <p>Please enter how you submit enrollment applications</p> <p>If you haven't enrolled a member with Devoted Health yet, what would help you write your first application for us?</p> <p></p> <p>Back Continue</p> </div>
<p>9) Code of Conduct - All users</p>	<ul style="list-style-type: none"> The code of conduct will be displayed, you can review or download a copy for your records. Once you have reviewed this information please select the acknowledgement buttons below to ensure you can proceed to the next step.

	<div><div>AGENT CERTIFICATION</div><div>Code of Conduct Acknowledgement</div><div>Click the button below to open the document in a new window.</div><div>View Code of Conduct</div><div><input type="checkbox"/> I acknowledge that I have read and understand the Code of Conduct. *</div><div>* Code Of Conduct Signature:<div>Travis Hutchins</div><div>Signature accepted. Clear Signature</div></div><div>BackContinueQA: Skip Step</div></div>
10) Agent Agreement - All users	<ul style="list-style-type: none">The applicable agent agreement will be displayed, you can review or download a copy for your records. Once you have reviewed this information please select the acknowledgement button to ensure you can proceed to the next step. <div><div>AGENT CERTIFICATION</div><div>Agent Agreement</div><div>Click the button below to open the document in a new window.</div><div>View Agent Agreement</div><div><input checked="" type="checkbox"/> I acknowledge that I have read and understand the Agent Agreement. *</div><div>* Agreement Signature:<div>Travis Hutchins</div><div>Signature accepted. Clear Signature</div></div><div>BackContinueQA: Skip Step</div></div>

11) Background
Check Consent - All
users

- The Background check consent will be displayed for your review.
- Once you have reviewed this information you must enter your social security number.
- Click in the box to sign the form and type in your full name.
- The date will be preset, please select the continue button.

AGENT CERTIFICATION


Background Check Consent

Click the button below to open the document in a new window.

[View Background Check Agreement](#)


I acknowledge that I give my consent for Devoted Health to run a background check.

* Social Security Number:

***** 

* Consent Signature:

Travis Hutchins

 Signature accepted. [Clear Signature](#)

Signed: 6/25/2024

[Back](#) [Continue](#) [QA: Skip Step](#)

12) Certification
Trainings - All users

- If you have a completed AHIP, PinPoint, or NABIP (formerly NAHU) certificate, upload a copy by selecting the upload certificate button.
- You can complete the AHIP certificate by clicking the [launch AHIP link](#) - it will open up the AHIP site where you can get a \$50 discount at checkout.
- Please note If you have completed the AHIP course while using our link you can have your score “transmitted” to Devoted Health once you have access to your certificate. This can help us to confirm your results!

AGENT CERTIFICATION


Certification Trainings

PY2025 Core Medicare Training (AHIP, PinPoint, NABIP (formerly NAHU))

You will need to provide a 2025 CMS Training Certificate; we accept certificates from AHIP, PinPoint, or NABIP (formerly NAHU). If you have not yet completed your 2025 CMS Training, we offer a \$50 discount through AHIP when using the link below.

[Launch AHIP and get a \\$50 discount](#)

Please upload your 2025 AHIP, Pinpoint or NABIP (formerly NAHU) certificate:

 Upload Certificate

[Back](#) [Continue](#) [QA: Skip Step](#)

13) Certification Exam - All users

- Access our Devoted Health Product Training by clicking the **Launch Product Training** button in the center of the page as seen below.
 - This will go through a presentation that will have an interactive experience and guide you through our product offerings, markets, and much more.
 - *Please note if you have to leave the training for any reason your progress will now be saved.*
- Once you have completed the training, you will select the Continue to Exam Instructions button at the bottom of the page. Then select Continue to Exam.

AGENT CERTIFICATION

Product Training

PY2025 Devoted Health Product Training

The 2025 Agent Certification & Product Training informs you on how to compliantly market Devoted Health benefits and satisfy the annual CMS Medicare Compliance Program requirements.

[Launch Product Training](#)

[Back](#)

[Continue to Exam Instructions](#)

AGENT CERTIFICATION

Certification Exam

PY2025 Devoted Agent Certification Exam

Attempts Remaining: 3

Things to keep in mind

- You have 3 attempts to pass the exam
- Passing score = 85% or higher
- Each time the exam is initiated counts as an attempt
- You should complete the exam in one sitting (~30 mins)

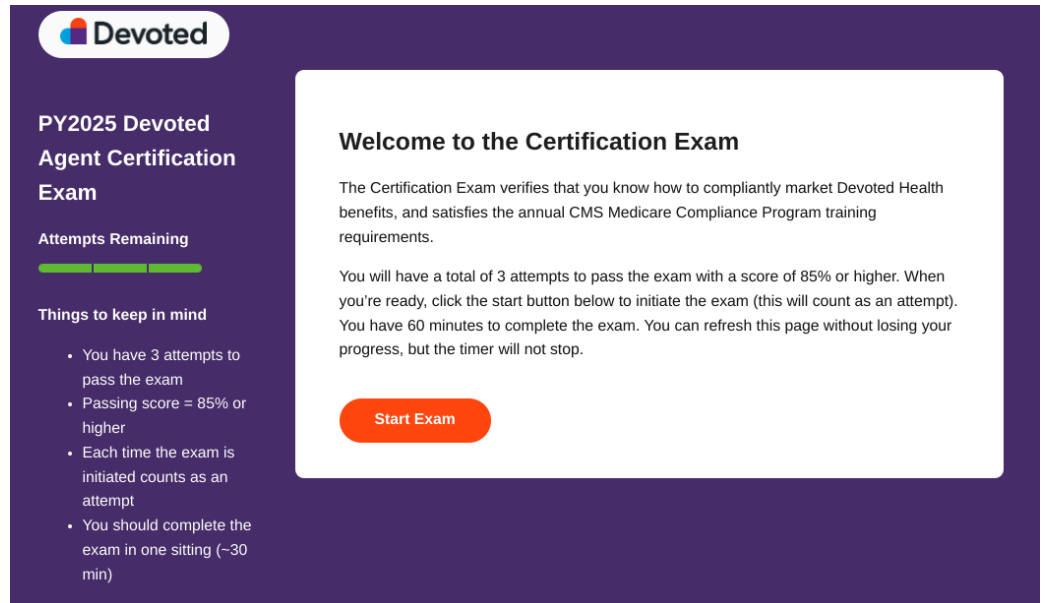
What to expect next

Once you pass the exam, we will process your state appointments. You will receive an email notification when you are Ready to Sell and approved to market and sell Devoted Health benefits.

[Back](#)

[Continue to Exam](#)

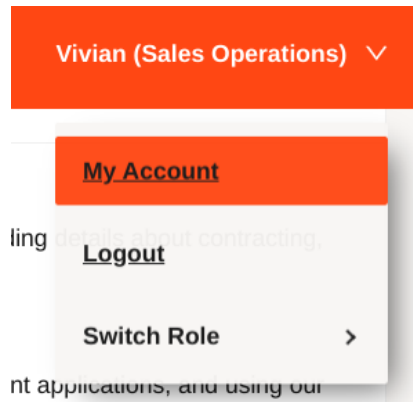
- This will open up this screen where the test will be completed.
 - You will have 3 attempts total and 1 hour per attempt. Once you start an exam you cannot exit and come back as it will count as an attempt.
 - All questions and answers will be randomized in each attempt



III. Update your Demographics & Financial Information

You can view and update your financial information in your Agent Portal account by following the steps outlined below:

- Login to your [Agent Portal](#) account.
 - If you need assistance with your username as password credentials please contact us.
- On the top right hand corner of the page you will see your name, select it and you will see a dropdown menu.
 - Select “My Account”.



- This will display your demographic and financial information as seen below:

Account Information
FIRST NAME
LAST NAME
BIRTH DATE
EMAIL
PHONE
TEXT MESSAGE CONSENT

Contact Information
STREET ADDRESS
STREET ADDRESS 2
CITY
STATE
ZIP

- If you need to update your financial information
- Click on the “Edit” button in the W-9 or Direct Deposit section to make the necessary changes

W-9

Edit

We are missing important details for you. Please complete this section to avoid disruption to your agent account.

Add W-9 Information

Direct Deposit

Edit

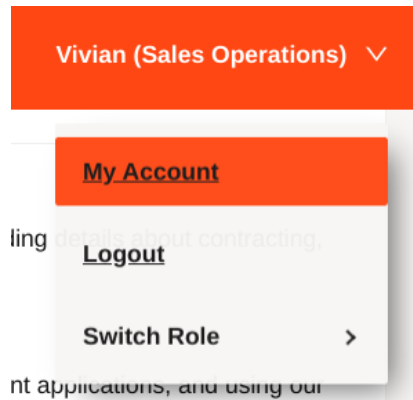
We are missing important details for you. Please complete this section to avoid disruption to your agent account.

Add Direct Deposit

Update your State Licenses

You can easily update the states where you're licensed directly in your Agent Portal. Just follow the steps below:

- Log in to your Agent Portal account. In the top right corner, click on “ My Account”.



- Go to the “Ready to Sell Overview” section.
- Click on “Update States.”

2025 READY-TO-SELL OVERVIEW

Update States

Ready To Sell	Outstanding: NIPR Errors	Certification
---------------	--------------------------	---------------

- Select or remove states as needed. Choose the states you are currently licensed to sell in. Once you've made your updates, click “Save.”

<input type="checkbox"/> Mississippi	<input type="checkbox"/> Missouri
<input checked="" type="checkbox"/> North Carolina	<input type="checkbox"/> Ohio
<input type="checkbox"/> Oregon	<input type="checkbox"/> Pennsylvania
<input checked="" type="checkbox"/> South Carolina	<input type="checkbox"/> Tennessee
<input checked="" type="checkbox"/> Texas	<input type="checkbox"/> Washington

Important:

Agents are only permitted to market and sell in states where they are both licensed and have selected the state in their Devoted Health profile.

IV. Messages

Onboarding Status

If you have any questions or concerns during onboarding, you may contact our Devoted team by calling into the Agent Support line or send a message on your Agent Portal account. The messages icon is located on the side menu to the left of the page. Our Agent Support team will respond to your message within 2 business days.

Home

Clients

Enrollments

Commissions

Appointments

Events

Medicaid

Storefront

Messages

AGENT CERTIFICATION

Agent Certification Overview for 2025

How it works

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 - CMS Compliance Training or equivalent (AHIP, Pinpoint, or NABIP (formerly NAHU))
 - Devoted Health Product Training
- Devoted Health Certification Exam
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1 Overview

2 W-9 Form

3 Opt in to electronic 1099

4 Direct Deposit

5 Preferred Markets

6 Your Selling Needs

7 Code of Conduct

8 Agent Agreement

9 Background Check

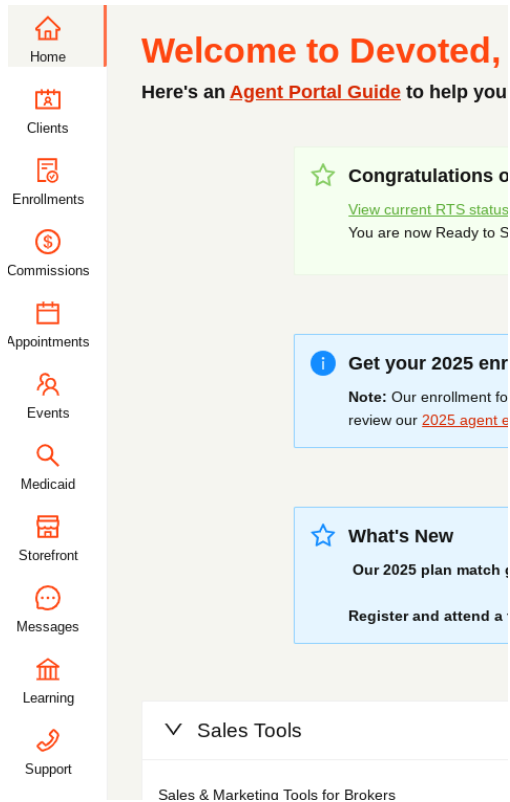
10 Certification Trainings

11 Product Training

12 Certification Exam

In Review and Active Status

When you have completed certification, the rest of the icons on the side menu will also be displayed. *Please note, agents in review status will not be able to access the Storefront until certified.*



Rejected CMS Certification

If the CMS certification submitted during onboarding does not meet the requirements, you will receive a message from Devoted. The message will look like this:

Message about Notice: PY 2025 CMS Rejected - Please Resubmit

Reference ID: CSMX4U6EY8Z8

Thank you for starting Devoted's Certification. It appears the CMS certificate you provided was rejected after internal review. Your submission did not meet one or all of the following requirements:

- Certificates must be directly from one of our approved providers: AHIP, NABIP, or PinPoint.
- Certificates must show that the completed course is for the most recent course/current plan year.
- The name on your certificate matches exactly to your name in your Devoted agent portal account.

Click [task/cms_certificate/61cfb221-cf86-4ba1-bddd-dba0d096b4f0](#) to reupload your CMS certificate for review. Please allow 1-2 business days for our team to process the new submission.

Please reply to this message if you have any questions.

- Agent Contracting Team

Send Reply

* Message:

Attachment:

 Upload

Send

- To upload the new certificate, click on the link in the message. The link will redirect you back to the certification workflow to reupload the certificate as shown below.

PY2025 Core Medicare Training (AHIP, PinPoint, NABIP (formerly NAHU))

You will need to provide a 2025 CMS Training Certificate; we accept certificates from AHIP, PinPoint, or NABIP (formerly NAHU).

Please upload your 2025 AHIP, Pinpoint or NABIP (formerly NAHU) certificate:

 Upload Certificate

Submit

- Click the Upload Certificate button and upload the correct file. Once the file has been uploaded, click the submit button to load the new file.

Important

Please allow 2 business days for our Sales Operations team to review the newly uploaded certificate.

Questions?

Contact us at 1-877-764-9446 or send us a message on your Agent Portal account. Or contact your local [Devoted Sales Leader](#).