

## Prominence Medicare Advantage Selling Partner Resource Guide

Common Questions	TELEPHONE & EMAIL
<ul style="list-style-type: none"> <li>• Submit enrollments via fax/email</li> <li>• Answer application status questions</li> <li>• Assist with RFI/Application status</li> <li>• Change of Address</li> <li>• Changes to PCP Selection</li> </ul>	Medicare Applications Team  <a href="mailto:PHPMedicareApplications@uhsinc.com">PHPMedicareApplications@uhsinc.com</a> Fax: (775) 770-9144
<ul style="list-style-type: none"> <li>• Assist with urgent broker or member questions or concerns</li> <li>• Escalate broker questions to appropriate team</li> </ul>	Medicare Resolution Team  <a href="mailto:PHPMedicareRes@uhsinc.com">PHPMedicareRes@uhsinc.com</a> Tel: (833) 630-3902
<ul style="list-style-type: none"> <li>• Commissions &amp; Book of Business Questions</li> <li>• Yearly Credentialing in MyAgentWorld</li> </ul>	<a href="mailto:PHPCommissions@uhsinc.com">PHPCommissions@uhsinc.com</a> Tel: (775) 770-1580  <a href="#">Link to MyAgentWorld</a> MyAgentWorld is your tool for yearly credentialing, commissions and book of business information.
<ul style="list-style-type: none"> <li>• New/Duplicate ID Cards</li> <li>• Temp ID Cards</li> <li>• Benefits Questions</li> </ul>	Care Advocate Team (Member Services)  <a href="mailto:phpmedicarecustomerservice@uhsinc.com">phpmedicarecustomerservice@uhsinc.com</a>  Tel: (855) 969-5882
<ul style="list-style-type: none"> <li>• Local Support</li> <li>• Credentialing / Contracting</li> <li>• Sales Materials</li> <li>• Electronic Application Submission System Account Setup</li> <li>• Agent Portal</li> <li>• Assist with signing up for Direct Deposit</li> </ul>	Local Sales Teams (next page)

# Local Prominence Medicare Advantage Sales Teams

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