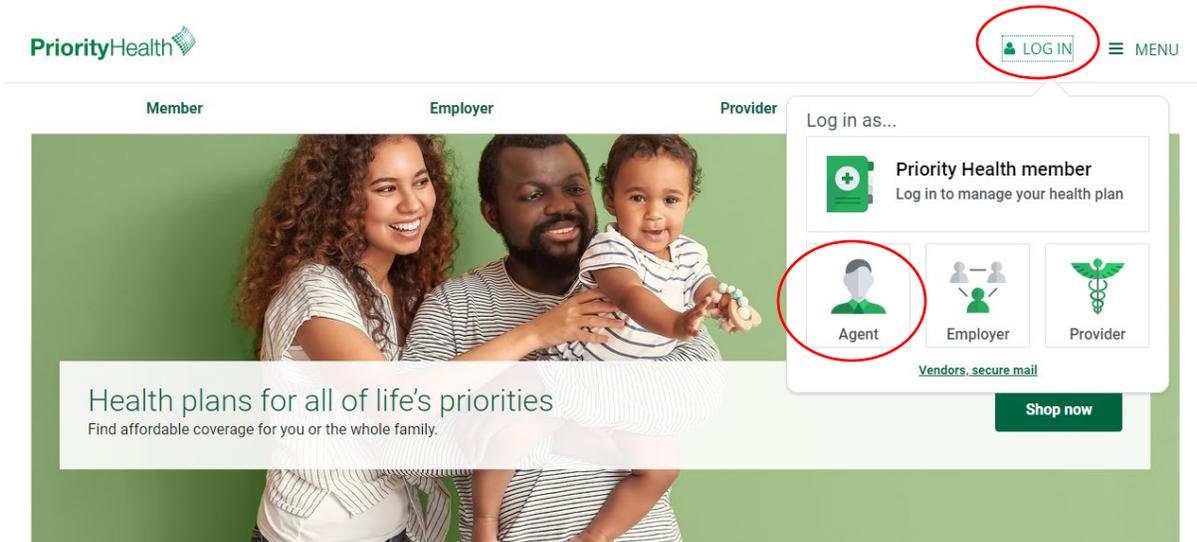


**STOP- Are you are New to Medicare Advantage Sales/New to Priority Health?**

You will need to Pre-Register on the Agent Portal (<https://www.priorityhealth.com/>)

Login as an Agent:



Username is your email, and you can reset the password if need be:

A screenshot of the Priority Health Agent Center Sign In form. The form is titled 'Agent Center Sign In' and features the Priority Health logo at the top. It contains two input fields: 'Email' and 'Password'. Below the input fields is a green 'Log in' button and a 'Forgot your password?' link. At the bottom of the form, there are two links: 'Register as Agency Admin' and 'Get Appointed-Agent Agreement'.

*Continued on next page*

Once logged in, go to “Medicare Certification” on the homepage:

Home Large Group Small Group My Priority Medicare

### Welcome to the Agent Center!

#### Take Action

 COVID-19 hub	 Agent Commissions	 Commission Schedules	 Priority Quote	 Book of Business	 Agent Resource Library
 Agent News	 Health Reform Toolbox	 Coverage Documents	 Large Group	 Small Group	 My Priority
 Medicare	 Medicare Certification	 Employer Insights	 NEW! Cigna - Priority Health Strategic Alliance		

Enter your information and Submit:

PriorityHealth Agent Center

Agent > Center > Medicare > MAPD > Certification

### Medicare Advantage plan certification

Certification sessions are held online and in person. If you have a group of agents needing certification, please contact your sales representative. You must be certified every year to sell Priority Health MAPD plans (individual or group plans). Annual Enrollment begins October 15.

Existing Medicare agent recertification information +

Never sold Medicare Advantage with Priority Health? Request to certify with Priority Health

Do not use if you are an existing agent. See directions above.  
Note: This form is processed by hand in the order received. Allow one business day for processing.

First Name \*

Last Name \*

Priority Health Broker ID \*

National Producer Number (NPN) \*

FMO or Agency name, if applicable

Email Address \*

Submit

Continued on next page

## Once you have Pre-Registered:

Once that is complete, you will be able to register in the Priority Health certification portal (<https://priorityhealth.pinpointglobal.com/Apps/Medicare/Certifications>) within 24 hours.

Click "Click here to Register"

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**First time visitors**  
[Click here to register](#)

**Returning users**  
Username:  
Password:  
**Log In**  
[Forgot password?](#)  
[Forgot username?](#)

## PriorityHealth Medicare Certification System

Welcome to the PriorityHealth Medicare Certification System.

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing to demonstrate sales representatives' knowledge on the Medicare program, rules, regulations and compliance-related information, as well as plan specific details on the products they intend to sell.

As a sales representative or employee of PriorityHealth with responsibility for some aspect of marketing, sales and/or service, you are required to complete an annual certification.

Registration ID will be your **NPN**

Access Code is **PH2023**

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### New User Registration

You should have received your Registration credentials in a welcome email. If not, [click here](#) to resend the information to your email.

**Register to Complete PriorityHealth Medicare Certification**

Registration ID:  **NPN**

Access Code:  **PH2024**

Already registered? [Click here](#) to login.

**Why Certify?**

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.

You are required to complete annual Medicare and product certification if you are responsible for marketing, selling or servicing PriorityHealth.

Continued on next page

Next look up your NPN:

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**Registration**  
\*required field

**Confidential Information**  
NPN must match the data provided by the NIPR website to ensure unique ID information.  
Please click [Lookup NPN using NIPR to populate your National Producer Number.](#)

National Producer Number:\*

Please save your NPN in a secure location, as it will become your username.

Complete the final registration steps and then log in:

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**Registration**  
\*required field

**Confidential Information**  
NPN must match the data provided by the NIPR website to ensure unique ID information.  
Please click [Lookup NPN using NIPR to populate your National Producer Number.](#)

National Producer Number:\*

Please save your NPN in a secure location, as it will become your username.

---

**Personal Information**

First Name:\*

Middle Initial:

Last Name:\*

Suffix:

E-mail:\*  (Required)

Confirm E-mail:\*

---

**Enter a shipping address for your Agent Starter Kit delivery (NO P.O.Boxes). (Note: the kits will go out after September 20th to any agents who have completed all certification steps)**

Address 1:\*  (Required)

Address 2:

City / Town:\*  (Required)

State / Territory:\*  (Required)

ZIP Code:\*  (Required)

---

Priority Health Writing Number:

---

**Contact phone number for shipping purposes**

Phone Number

Continued on next page

## Returning Agents/Registered Agents:

Once in, go to “certifications”



PriorityHealth  
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Welcome: JASON MCCLELLAN

### PriorityHealth Medicare Certification System

**CERTIFICATIONS**   **TRANSCRIPT**   **EVENT CALENDAR**

**RESOURCES**   **MY PROFILE**

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**NOTE:** You can choose to take the Priority Health Products Live Training course OR to take the Online version of the Priority Health Product Certification Training

Annual Requirement Year:

### Medicare Training (click to expand or collapse)

- REQ** CMS Annual Medicare Certificate Upload - [View Certificate](#)
- REC** Priority Health Products Certification Classroom (Live or Virtual) Training  
Completing the Live Training will [give you credit](#) for the Online version of the Product Certification Training course
- REQ** Priority Health Products Certification Online Training (replaces Live Training)  
If you complete the Online version of the Product Certification Training, you do not need to register for or complete Live Training
- REQ** Priority Health Attestation
- REQ** Priority Health Product Certification Exam

Continued on next page

Next, upload your Medicare Certificate (AHIP or other). After that section, you will register and attend a webinar or meeting. Please note, you cannot take the exam until you have attended your live training.

Annual Requirement Year:

Medicare Training (click to expand or collapse)		Status
<input checked="" type="checkbox"/> <b>REQ</b>	CMS Annual Medicare Certificate Upload - <a href="#">View Certificate</a>	Approved
<input type="checkbox"/> <b>REQ</b>	Priority Health Products Certification Classroom (Live or Virtual) Training <i>Completing the Live Training will give you credit for the Online version of the Product Certification Training course</i>	Incomplete
<input type="checkbox"/> <b>REQ</b>	Priority Health Attestation	Incomplete
<input type="checkbox"/> <b>REQ</b>	Priority Health Product Certification Exam	Incomplete

Once that is completed, select the 4<sup>th</sup> option down titled “Priority Health Attestation”

### Priority Health Acknowledgments

*I hereby acknowledge that I have received a copy of the 2022 Priority Health Medicare Product Training, located in resources in the Pinpoint Portal. The training book contains important information about the Priority Health Medicare benefits and CMS Marketing Guidelines.*

*I understand that it is my responsibility to read and understand the policies contained in these documents and any revisions made to it. I understand that I should consult the Sales Manager of Medicare Sales or designee regarding any questions not answered, or points that are unclear.*

*I agree to abide by all standards, policies and procedures contained within this booklet.*

*I understand the information contained in the agent training packet is proprietary and is not intended for circulation outside of the company.*

Please check to attest to the above.

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Continued on next page

The last step will be the certification exam that will cover the material learned in the training:

Priority Health is committed to providing annual sales training that helps protect beneficiaries from inappropriate sales or misinformation. The Centers for Medicare & Medicaid Services (CMS) requires that all Priority Health Medicare sales representatives complete this training. You will also be tested to demonstrate your understanding of the material.

Click on the course title to view the training course.

**NOTE:** You can choose to complete the training course for Priority Health Product Certification Exam.

Annual Requirement Year:

### Medicare Training

- REQ** CMS Annual Medicare Training
- REC** Priority Health Medicare Training (Completing the training is required for the exam.)
- REQ** Priority Health Medicare Training (If you complete this training, you will receive credit for the exam.)
- REQ** Priority Health Medicare Training
- REQ** Priority Health Medicare Training

Priority Health Product Certification Exam - Google Chrome

priorityhealth.pinpointglobal.com/Apps/Medicare/Quiz.aspx?27HffrBJGwqMSI48czEO2KqX%2f1QAA1fOIKfJ...

## Priority Health Product Certification Exam

- All 10 Priority Health MAPD plans have no in-network medical deductibles.
  - A. True
  - B. False
- The Priority Health MAPD network, for the 9 standard plans (non D-SNP), includes:
  - A. 97% of providers and all major health systems in Michigan
  - B. An out of state network that includes all Medicare participating providers AND the MultiPlan Medicare network
  - C. Unlimited worldwide emergency and urgent care
  - D. Assist America
  - E. All of the above
- The "Free to Talk" benefit means a member will not have an office copay for an annual physical exam, even when a diagnostic issue arises during the visit.
  - A. True

10/13/2021 4:16 PM

Continued on next page

Once all required courses are complete, you can go to "Transcripts" and the print your certificate:

Home | **Certifications** | **Transcript** | Event Calendar | Resources |

Welcome: JASON MCCLELLAN

## My Transcript

Annual Requirement Year: 2022 ▼

### Medicare Training (click to expand or collapse)

- REQ** CMS Annual Medicare Certificate Upload - [View Certificate](#)
- REC** Priority Health Products Certification Classroom (Live or Virtual) Training
- REQ** Priority Health Products Certification Online Training (replaces Live Training)
- REQ** Priority Health Attestation
- REQ** Priority Health Product Certification Exam

**Print Certificate**