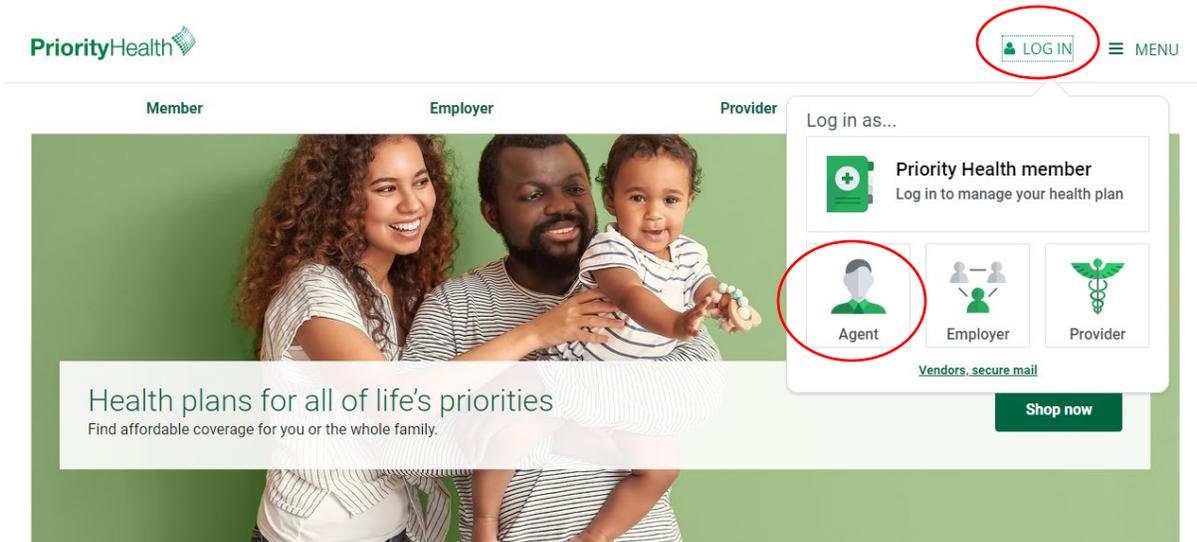**<mark style="background:red">STOP</mark>**<mark style="background:yellow">- Are you are New to Medicare Advantage Sales/New to Priority Health?</mark>

You will need to Pre-Register on the Agent Portal (https://www.priorityhealth.com/)
Login as an Agent:

Username is your email, and you can reset the password if need be:

Continued on next page

Once logged in, go to "Medicare Certification" on the homepage:

Welcome to the Agent Center!

Take Action

COVID-19 hub	Agent Commissions	Commission Schedules	Priority Quote	Book of Business	Agent Resource Library
Agent News	Health Reform Toolbox	Coverage Documents	Large Group	Small Group	My Priority
Medicare	Medicare Certification	Employer Insights	NEW! Cigna + Priority Health Strategic Alliance		

Enter your information and Submit:

PriorityHealth | Agent Center

🏠 > Agent > Center > Medicare > MAPD > **Certification**

Medicare Advantage plan certification

Certification sessions are held online and in person. If you have a group of agents needing certification, please contact your sales representative. You must be certified every year to sell Priority Health MAPD plans (individual or group plans). Annual Enrollment begins October 15.

Existing Medicare agent recertification information	+

Never sold Medicare Advantage with Priority Health? Request to certify with Priority Health

Do not use if you are an existing agent. See directions above.

Note: This form is processed by hand in the order received. Allow one business day for processing.

First Name *

Last Name *

Priority Health Broker ID *

National Producer Number (NPN) *

FMO or Agency name, if applicable

Email Address *

Submit

Continued on next page

<mark>Once you have Pre-Registered:</mark>

Once that is complete, you will be able to register in the Priority Health certification portal (https://priorityhealth.pinpointglobal.com/Apps/Medicare/Certifications) within 24 hours.

Click "Click here to Register"

Registration ID will be your **NPN**
Access Code is **PH2023**

Next look up your NPN:

PriorityHealth

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Registration
*required field

Confidential Information
NPN must match the data provided by the NIPR website to ensure unique ID information.
Please click Lookup NPN using NIPR to populate your National Producer Number.
National Producer Number:*   [   ]   [Lookup NPN using NIPR]
Please save your NPN in a secure location, as it will become your username.

[Submit]

Complete the final registration steps and then log in:

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Registration
*required field

Confidential Information
NPN must match the data provided by the NIPR website to ensure unique ID information.
Please click Lookup NPN using NIPR to populate your National Producer Number.
National Producer Number:*   [   ]   [Lookup NPN using NIPR]
Please save your NPN in a secure location, as it will become your username.

Personal Information
First Name:*   [   ]
Middle Initial: [   ]
Last Name:*   [   ]
Suffix: [   ]
E-mail:*   [   ]   (Required)
Confirm E-mail:*   [   ]

Enter a shipping address for your Agent Starter Kit delivery (NO P.O.Boxes). (Note: the kits will go out after September 20th to any agents who have completed all certification steps)
Address 1:*   [   ]   (Required)
Address 2:   [   ]
City / Town:*   [   ]   (Required)
State / Territory:* [⌄]
ZIP Code:*   [   ]   (Required)

Priority Health Writing   [   ]
Number:

Contact phone number for shipping purposes
Phone Number   [   ]

Continued on next page

Once in, go to "certifications"

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Welcome: JASON MCCLELLAN

PriorityHealth Medicare Certification System

CERTIFICATIONS	TRANSCRIPT	EVENT CALENDAR
RESOURCES	MY PROFILE	

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NOTE: You can choose to take the Priority Health Products Live Training course <u>OR</u> to take the Online version of the Priority Health Product Certification Training

Annual Requirement Year: 2022 ⌄

Medicare Training (click to expand or collapse)

☑ REQ **CMS Annual Medicare Certificate Upload** - 🔍View Certificate

☑ REC **Priority Health Products Certification Classroom (Live or Virtual) Training**
Completing the Live Training will <u>give you credit</u> for the Online version of the Product Certification Training course

☑ REQ **Priority Health Products Certification Online Training (replaces Live Training)**
If you complete the Online version of the Product Certification Training, you <u>do not</u> need to register for or complete Live Training

☑ REQ **Priority Health Attestation**

☑ REQ **Priority Health Product Certification Exam**

Continued on next page

Next, upload your Medicare Certificate (AHIP or other). Afte rthat section, you will register and attend a webinar or meeting. Please note, you cannot take the exam until you have attended your live training.

Annual Requirement Year: 2023 ▼

Medicare Training (click to expand or collapse)		Status
☑ REQ	CMS Annual Medicare Certificate Upload - 🔍View Certificate	Approved
☐ REQ	Priority Health Products Certification Classroom (Live or Virtual) Training Completing the Live Training will give you credit for the Online version of the Product Certification Training course	Incomplete
☐ REQ	Priority Health Attestation	Incomplete
☐ REQ	Priority Health Product Certification Exam	Incomplete

Once that is completed, select the 4th option down titled "Priority Health Attestation"

Priority Health Acknowledgments

I hereby acknowledge that I have received a copy of the 2022 Priority Health Medicare Product Training, located in resources in the Pinpoint Portal. The training book contains important information about the Priority Health Medicare benefits and CMS Marketing Guidelines.

I understand that it is my responsibility to read and understand the policies contained in these documents and any revisions made to it. I understand that I should consult the Sales Manager of Medicare Sales or designee regarding any questions not answered, or points that are unclear.

I agree to abide by all standards, policies and procedures contained within this booklet.

I understand the information contained in the agent training packet is proprietary and is not intended for circulation outside of the company.

☐ Please check to attest to the above.

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The last step will be the certification exam that will cover the material learned in the training:

ority Health is committed to providing annual sales training that helps
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Priority Health Product Certification Exam - Google Chrome — □ ✕

🔒 priorityhealth.pinpointglobal.com/Apps/Medicare/Quiz.aspx?27HffrBJGwqMSI48czEO2KqX%2f1QAA1fOIKfJ...

Priority Health Product Certification Exam

1. All 10 Priority Health MAPD plans have no in-network medical deductibles
   - ○ A. True
   - ○ B. False

2. The Priority Health MAPD network, for the 9 standard plans (non D-SNP), includes:
   - ○ A. 97% of providers and all major health systems in Michigan
   - ○ B. An out of state network that includes all Medicare participating providers AND the MultiPlan Medicare network
   - ○ C. Unlimited worldwide emergency and urgent care
   - ○ D. Assist America
   - ○ E. All of the above

3. The "Free to Talk" benefit means a member will not have an office copay for an annual physical exam, even when a diagnostic issue arises during the visit.
   - ○ A. True

Submit   10/13/2021 4:16 PM

Once all required courses are complete, you can go to "Transcripts" and the print your certificate: