

You may now begin your SCAN MAPD 2024 certifications!

SCAN Agent Training Site: <https://agentportal.scanhealthplan.com/training>

### **SCAN Certification Tiers**

**Tier 1:** Complete 2024 AHIP Training (This can be purchased with a \$50 discount through the SCAN Agent Portal)

**Tier 2:** Complete online certification & exam

- Watch entire online training video (approximately 45 mins)
- Attest to SCAN P&P's, Code of Conduct and Sales Agent Guide
- Pass final exam with a minimum score of 85%

**Tier 3:** Attend a benefit rollout

- Face-to-Face
- Self-Paced online
- Live webinar
- In-person (when available)

If you have questions or need more assistance, please reach out to Broker Support at [brokersupport@agentpipeline.com](mailto:brokersupport@agentpipeline.com) or call 540-283-9388