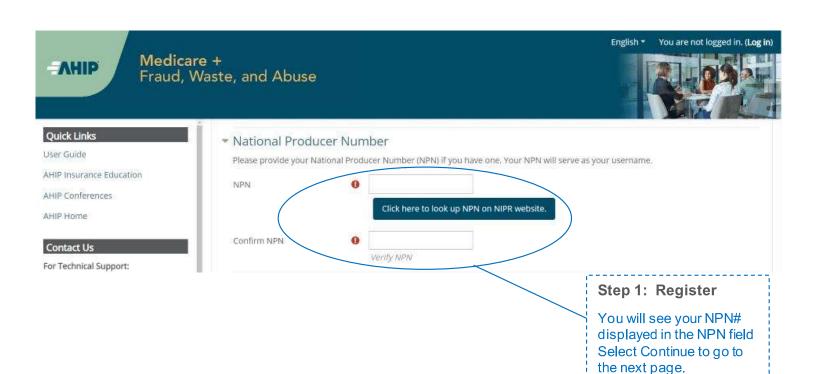


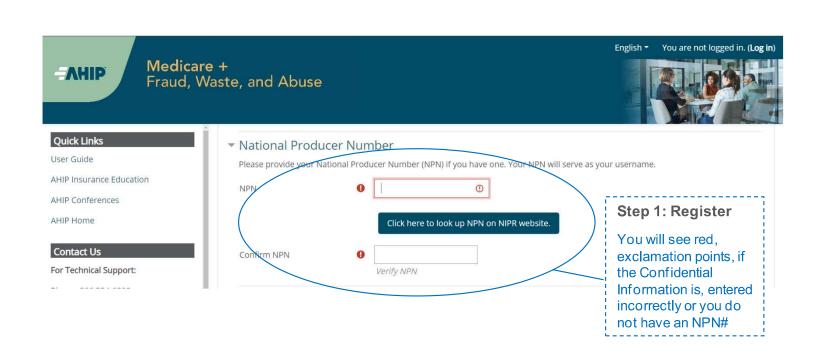


AHIP Online Medicare Training Course User Guide

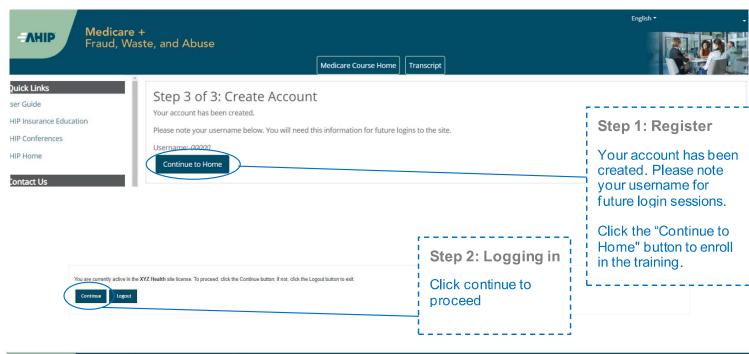
This guide will help you to navigate the online system. You may print this document and use it to assist you in the process.

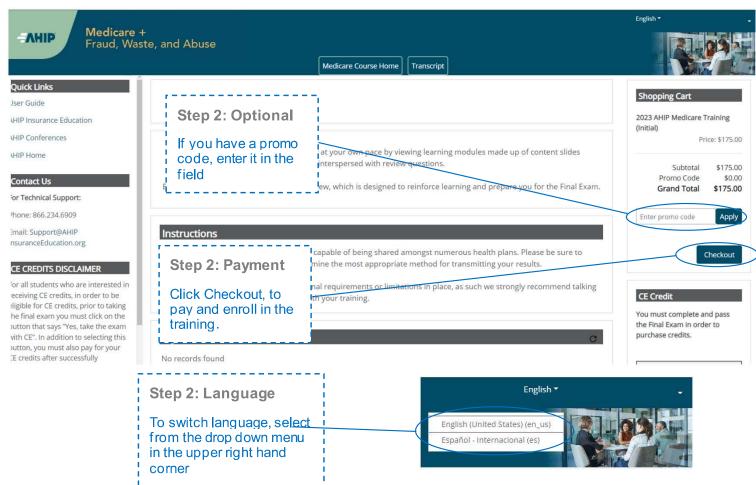


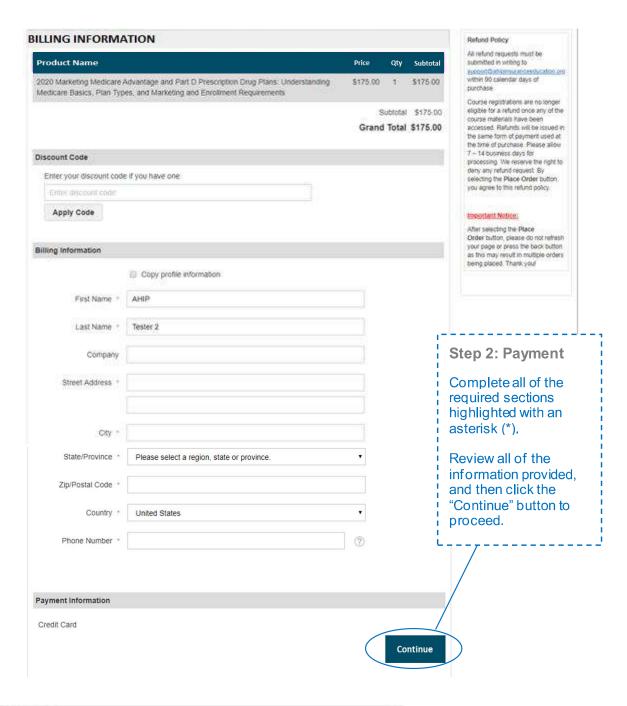




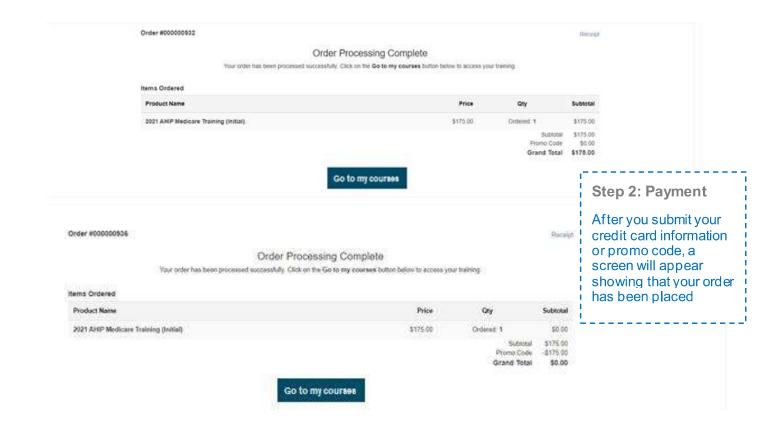
Step 2 of 3: Create Account		
 Confidential Information Provide some information to uniquely identify yourself for the AHIP Medicare Training System 		
Last name	Tester	
DOB	62/23/1947	
Last 4 Digits of SSN	0000	
* Personal Information	t	
Prefix	٠	Step 1: Register
First name	0	Complete all of the
	Enter first name on the account	required sections
Middle name	Ereer matche name on the account	highlighted with an
Last name	0 Tester	asterisk (*). If you do not remember your
	Enter last name on the account	NPN, click the link to
Suffix	*	look up your NPN on
Designation	•	the NIPR website.
Additional information Company name		:-/
job tiče Ptone number		
 National Producer Number Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username. 	/	
Pristing provide your numbers returned grants if you have one, your ners will serve as your assimums. NPN	0	
	Click here to look up NPN on NIPR website.	
Confirm NPN	0	
Somm area	Visitly MPN	
* Password		
Provide a password to access the system. The password must have at least 12 characters, at least 1 digitis), at le	sast 1 lower case letter(s), as least 1 upper case letter(s), compliance w	ith a custom set of security concrels.
Password	○ Click to enter taxt 🖋 🍩	
Confirm password	Olick to enter cost ◆	
	Verify Password	
* Email address		
Please provide an email address. This email address will be used for paraword recovery, system nonfleations, at Email address	nd as your username should you not have an assigned National Produ	ucer Number.
	Enter omail address	
Confirm email address.	0	Step 1: Register
→ Mailing Address	Westly email address	Review all of the
Provide the mailing address you can be reached at.		! information provided
Address 1	0	then click the "Register"
Address 2		button.
City	0	
State / Territory	0	
Zp code	0	
	Enter your five digit zip code	
Country	United States	
▼ End User License Agreement		
	I agree to the Privacy Statement I agree to the Legal Torms of Service	
	Register	
There are required fields in this form marked 0.		

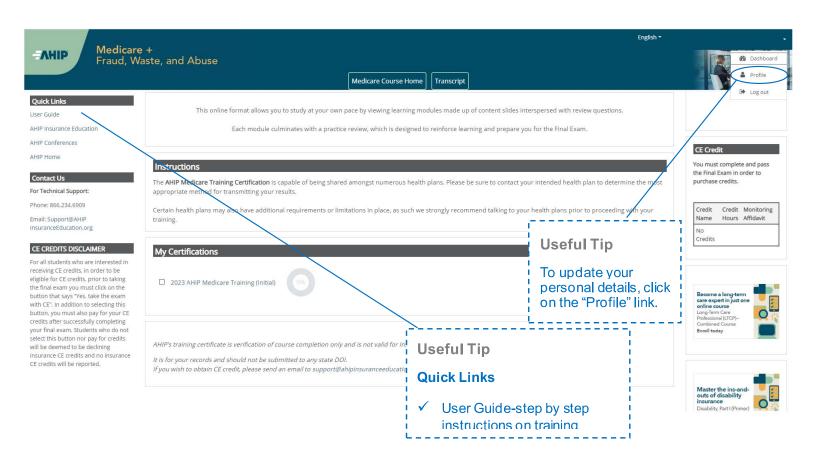












This online format allows you to study at your own pace by viewing learning modules made up of content slides interspersed with review questions, Each module culminates with a practice review, which is designed to reinforce learning and prepare you for the Final Exam. Instructions The AHIP Medicare Training Certification is capable of being shared amongst numerous health plans. Please be sure to contact your intended health plan to determine the most appropriate method for transmitting your results. Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talking to your health plans prior to proceeding with your training. My Certifications 2023 AHIP Medicare Training (Initial) Step 3: Begin the course To access the course material, please click on one of the links for the various Parts.



English •

Transcript Reporting

Ouick Links

User Guide

AHIP Insurance Education

AHIP Conferences AHIP Home

Contact Us

For Technical Support:

Phone: 866.234.6909 Email: Support@AHIP

InsuranceEducation.org

CE CREDITS DISCLAIMER

For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says "Yes, take the exam with CE". In addition to selecting this button, you must also pay for your CE credits after successfully completing your final exam Students who do not select this button nor pay for credits will be deemed to be declining insurance CE credits and no insurance CE credits

Module 1: Overview

You will learn about the following in this module:

- . Be able to explain that Medicare is a Federal health insurance program for individuals who are aged and disabled
- Gain an understanding of the different ways that beneficiaries can choose to receive their Medicare coverage including Original Medicare and Medicare Advantage
- List the various parts of Medicare and the benefits provided under them
- · Explain Original Medicare and the benefits provided under Medicare Part A (hospital insurance) and Part B (outpatient services)
- Understand who is eligible for Original Medicare . Be able to explain who qualifies for Part A coverage without having to pay a premium as well as the premiums entailed for Part B coverage
- Understand the penalties for late enrollment in Medicare Part B · Gain knowledge about Medicare Parts A and B benefits and cost-sharing
- Have a basic understanding of Medicare Part D prescription drug coverage and how it can be coupled with Original Medicare (Part A and Part B)
- Review Original Medicare beneficiary protections
- Gain an understanding of Medicare Supplement insurance (Medigap) and its role in filling in the gaps in Original Medicare
 Be able to explain the various Medigap plans available to Original Medicare beneficiaries
- . Learn about the changes in Medigap for those who became eligible after December 31, 2019, as well as the benefits still available for all enrollees
- Explore the role of Medicare for those still working beyond traditional retirement age

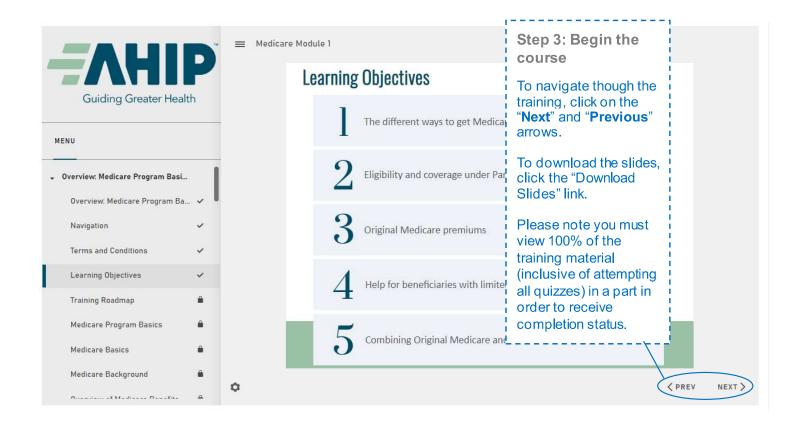
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You Will Learn

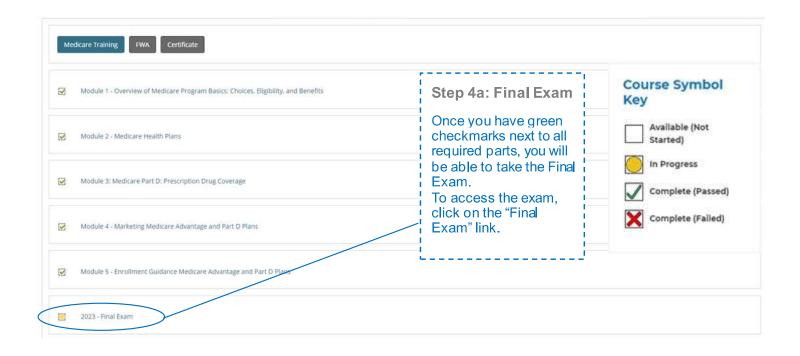


1





Me	dicare Training FWA Certificate
8	Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits
П	Module Z - Medicare Health Plans
П	Module 3: Medicare Part D: Prescription Drug Coverage
П	Module 4 - Marketing Medicare Advantage and Part O Plans
О	Module 5 - Enrollment Guidance Medicare Advantage and Part D Flans
П	2023 - Final Esam



This AHIP training program qualifies for CE credits in most states (additional fees apply). If you wish to apply for CE credit you must apply before taking the final exam.

Yes, I want to apply for CE credits.

No, take me to the final exam.

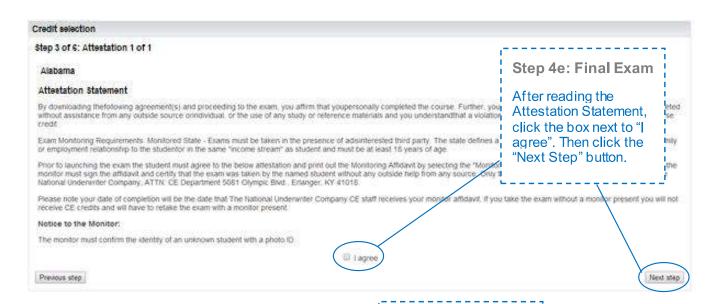
Step 4b: Final Exam

If you would like CE credits, click on the "Yes, I want to apply for CE credits" button.

Otherwise, click the "No, take me to the final exam" button to proceed and skip to Step 4i of these instructions.

	Step 4c: Final Exam
☐ Oregon ☐ Pennsylvania * ☐ Rhode Island * ☐ South Carolina * ☐ South Dakota ☐ Tennessee ☐ Texas ☐ Utah ☐ Vermont * ☐ Virginia * ☐ Wiest Virginia * ☐ Wyoming *	If you clicked on the "Yes, I want to apply for CE credits" button, select the box next to the state(s) for which you would like to receive credit. Then click the "Next Step" button.
	☐ Pennsylvania * ☐ Rhode Island * ☐ South Carolina * ☐ South Dakota ☐ Tennessee ☐ Texas ☐ Utah ☐ Vermont * ☐ Vermont * ☐ Versilva *

Enter your License number and License Credit selection expiration date. Then Step 2 of 6: Enter your license information click the "Next Step" Credits State Cost License number License expiration (mm/dd button. Alabama \$28.50 07/09/2014 Pressous step Next step



Step 4f: Final Exam

Step 4d: Final Exam

When you have agreed to all necessary attestation statements, click the "Next Step" button.



Credit selection \$tep 4 of 6: Required documents You must download all required documents before proceeding O Alabama - Montoring afficiant Previous step. Credit selection Step 5 of 6: Final exam You must complete the final exam before you can purchase the selected CE on "Please note: those who have already completed the final exam, must retake the

Step 4g: Final Exam

Please download and print any required documents. Once you have done so, you will be able to click on the "Next Step" button.

If your state requires a monitoring affidavit, please note your date of completion will be the date that your monitor affidavit is received. If you take the exam without a monitor present, you will not receive CE credits and will have to retake the exam with a monitor present.

Next step Next styp-

Step 4h: Final Exam

Click the 2023 Final Exam link. Then click the "Yes" button to continue to the Final Exam.

Final Exam

The Final Exam consists of fifty (50) randomly selected questions from all five (5) Parts of the Daining modules. You must achieve a ninety percent (90%) passing grade for successful complet

You will have the opportunity to take the Final Exam three (3) times as part of your enrollment package. If you fail the Final Exam three (3) times, you will be required to re-enroll and purchage Upon re-enrollment, you will have to repeat the required training modules before gaining access to the Final Exam again. Please be aware that some companies do not accept exam complet initial enrollment package. Please contact your carrier before re-purchasing, in addition, some companies may wish to know how many attempts were required to pass the exam. To view yo the upper navigation.

Each Final Exam attempt/submission must be completed within one 2-hour sitting. he following scenarios represent attempts/submissions that count against the 3 included in your enrollm

- . Beginning the Final Exam and allowing the timer to expire will result in an automatic submission
- · Clicking the Submit button to submit your answers to the questions

2023 Final Exam

Previous step

- . Simply closing the Final Exam window does not count as an attempt/submission. If you close the window, your answers will not be saved and you will need to restart the exam.
- . If you navigate away from the exam in the same tab/window, the system will remove the attempt and you will have to start over. If your session is still active, close the exam window before fresh attempt. (If you continue with the attempt, this will be marked as a valid exam attempt)
- . You should not open multiple tabs/windows on the AHIP training site while taking the exam. Doing so will cause your attempt to remain active and automatically submit your exam after re
- For ADA testing accommodations, please email support@ahipinsuranceecucation.org.
- · To protect the integrity of the AHIP Medicare Exam, all exam submissions are final and cannot be released and or redistributed.

If you are a re-certification user, it is strongly recommended that you review Parts 1-3 before taking the Final Exam as it covers all parts of the course - recommended and required.

If you have not yet opted for CE credits, you can click here to apply now.

Step 4i: Final Exam

The final exam consists of fifty (50) randomly selected questions that cover all five portions of the training.

Each attempt has a two-hour time limit which a user must be prepared to sit for in a single continuous period.

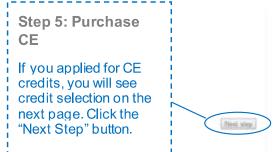
Click the "Attempt now" button when you are ready to take the final exam.

Attempts allowed: 3

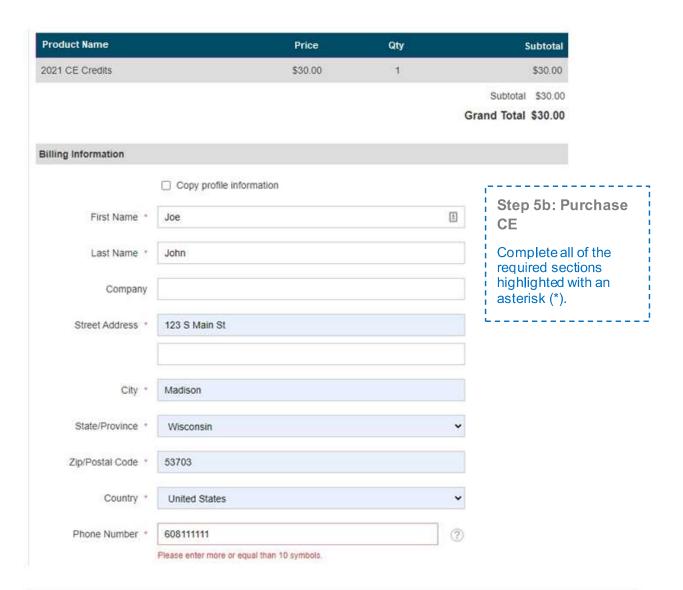
Grade to pass: 90.00 out of 100.00

Attempt now

Credit selection Step 5 of 6: Final exam You have completed the final exam and may now purchase CE credits. 2023 Final Exam Probas step







Payment Information

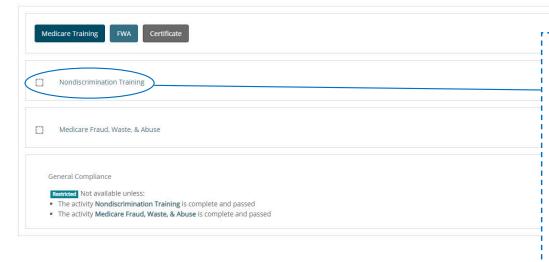
Credit Card (Payflow Link)

Please do not refresh the page until you complete payment.



Step 5b: Purchase CE

After carefully reviewing all fields, click the "Pay Now" button.



Step 6: Non-Discrimination Training

Once you have achieved a passing score on the Final exam, a green checkmark will appear on the homepage.

This will unlock the next section focused on Nondiscrimination.

Click the link for Nondiscrimination to begin the next section.

You Will Learn

Nondiscrimination Training

After completing this module, you will be able to:

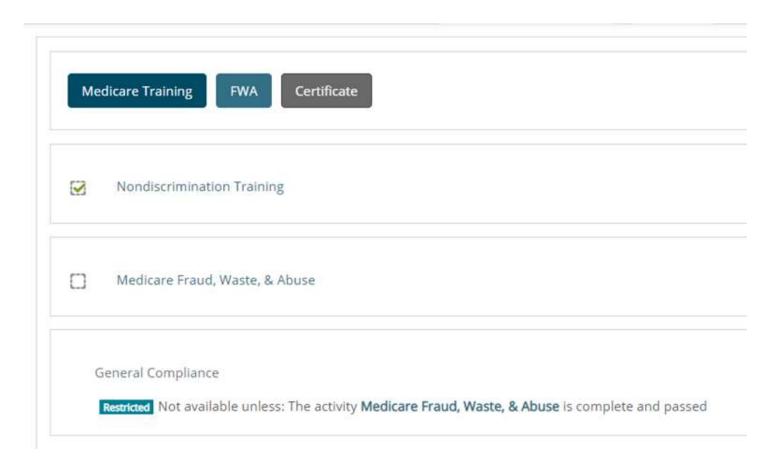
- Understand the purpose of Section 1557 of the Affordable Care Act in providing nondiscrimination protections for individuals seeking health care and health insurance coverage
- . Identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act
- · Explain the scope of an entity's operations that are subject to Section 1557
- Name the forms of discrimination and the actions prohibited by Section 1557
- Recognize prohibited actions by which covered entities may not engage in
- · Understand what constitutes discrimination based on race, color, or national origin
- Explain the protections for immigrants afforded under Section 1557
 Summarize the steps that must be taken to serve individuals with limited English proficiency (LEP)
- Describe the scope of Section 1557 protections against sex discrimination
- Distinguish between prohibited age discrimination and permissible age distinctions
 Summarize the steps that must be taken to serve persons with disabilities
- Identify exceptions to the provisions under Section 1557
- Explain who is responsible for enforcing Section 1557, consequences of violations, and corrective actions

Step 6b: Non-Discrimination Training

There is a test at the end of the training. For the Nondiscrimination Final Exam you will have unlimited attempts to achieve a 70% passing score.

Last modified: Friday, June 18, 2021, 3:50 PM

Next >



Medicare Fraud, Waste, and Abuse Training

Developed by the Centers for Medicare & Medicaid Services

Have you completed Combating Medicare Parts C & D Fraud, Waste, and Abuse Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Combating Medicare Parts C & D Fraud, Waste, and Abuse Training and Review Questions.

Review questions are not counted towards the Combating Medicare Parts C & D Fraud, Waste, and Abuse Final Exam.

Yes No

Final Exam

This is your Final Exam. This assessment asks you 10 questions about Medicare Parts C and D Fraud. Waste, and Abuse (FWA), it should take about 10 minutes to complete. You will Cirading method: Highest grade

Attempt now

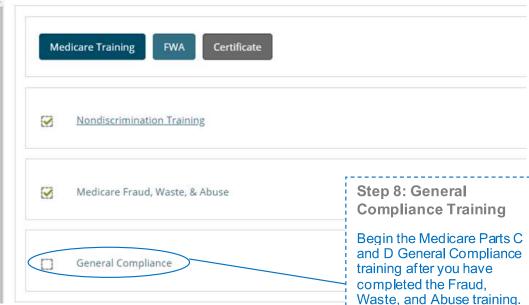
Step 7: Fraud, Waste, & Abuse Final Exam

You will be asked if you need to complete the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year. If you need to complete the training, click the appropriate response to open the training module. If you have already completed the Combating Medicare Parts C & D Fraud. Waste and Abuse training for the current plan year through CMS site, click the appropriate response and proceed to the Attestation Questionnaire.

To begin the Fraud, Waste, and Abuse Training, click on "Attempt now"..
There is a test at the end of the training. You have unlimited attempts to achieve a 70% passing score.



Medicare General Compliance Training



Developed by the
Centers for Medicare & Medicald Services

Have you completed Medicare Parts C & D General Compliance Training through the CMS Medicare Learning Net

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to a

Requirements for this Module: Completion of Medicare Parts C & D General Compliance Training and Review a

Review questions are not counted towards the Medicare Parts C & D General Compliance Final Exam

General Compliance Training

You will be asked if you need to complete Medicare Parts C and D General Compliance training. If you need to complete the training click the appropriate response to open the training module. If you have already completed Medicare Parts C and D General Compliance training for the current plan year through CMS site, click the appropriate response and proceed to the Attestation Questionnaire.

The link to the Compliance Training will be unlocked. Click on the link to begin.

