



2024 Onboarding/Recertification is Now OPEN!

[Click here to recertify for 2024](#)

Essence Healthcare is entering 2024 with new product types, aggressive comprehensive benefits, new market expansion and improved ancillary benefits!

Don't wait - recertify today!



Frequently Asked Questions

I'm a returning agent: How do I recertify?

- Log into your [producer portal](#) using your NPN and previously created password.

- If you have forgotten your password, click reset password to receive a new one email from producersupport@lumeris.com.
- Complete onboarding steps and health plan training. AHIP is required.
- Need help? We got your back! Contact our producer support team at (877) 259-8657 or producersupport@lumeris.com

I'm a new agent: How do I get started?

- Our process couldn't be easier! Contact our producer support team today to receive an invitation to onboard from producersupport@lumeris.com.

Is there going to be a producer rollout event?

- It wouldn't be a party without one! Each state will have a broker rollout event in August. There is also a virtual event for all agents via Zoom. Please keep an eye out for an invitation via both email and direct mail for existing producers.