

2024 ANNUAL AGENT CONTRACTING

CHRISTUS HEALTH PLAN

You are not Ready to Sell (RTS) until you complete the certification program(s). Once you are appointed, you will receive a confirmation email stating "Congratulations, you are now Ready to Sell". **Please note you will not receive commissions for any applications submitted prior**

CONTACT US

PHONE:
833.889.4357 (HELP)

EMAIL:
HealthPlanBrokerContracting@christushealth.org

CHRISTUShealthplan.org

AGENT PIPELINE

GETTING STARTED

- Clear your internet browser history
- Enable pop-ups in your internet browser
- Update your profile on Miramar-Agent.com
 - Email address, primary address & phone numbers
- CHRISTUS 2024 HIX Certification (10 steps to RTS)
 - Complete FFM Training at least one week BEFORE
- CHRISTUS 2024 MA Certification (11 steps to RTS)
 - Product Training included (20 questions)

MIRAMAR-AGENT REGISTRATION

ALREADY REGISTERED IN MIRAMAR-AGENT?

1. Go to Miramar-Agent.com
2. Click Register New on the Dashboard
3. Enter registration code
 - **AP2823HIX** (Exchange Program)
 - **AP2816MA** (Medicare Program)
4. CHRISTUS 2024 Certification program will display under ACTIVE PROGRAMS

NOT REGISTERED IN MIRAMAR-AGENT?

1. Go to Miramar-Agent.com
2. Click Register as an Agent on the log in page
3. Enter and confirm SSN
4. Enter registration code
 - **AP2823HIX** (Exchange Program)
 - **AP2816MA** (Medicare Program)
5. Enter demographic information
6. CHRISTUS 2024 Certification program will display on the Dashboard under **ACTIVE PROGRAMS**

Important Note: By using the above unique registration code, agents are automatically assigning their commissions to **Agent Pipeline** and will be auto enrolled into the certification program.

AGENT RELEASE POLICY

An Agent wishing to move to the FMO from another field marketing organization must present to CHRISTUS a release letter from the current field marketing organization. If the current field marketing organization refuses to release the Agent, CHRISTUS will honor the refusal for a period of one (1) year from the Agent's request to change. At the end of the one-year period, CHRISTUS will process the change without a release letter. When an Agent moves from the FMO to another field marketing organization, the Agent's book of business, including commissions, will follow the Agent. Any administrative fees due as described in [Exhibit A](#) will be paid solely to the new field marketing organization. **CHRISTUS will not process Agent moves during the Blackout Period (September 1st through December 31st).**