Broker Bulletin



Now Available: 2022 Wellcare Annual Certification Training

Attention Valued Partner,

We are excited to announce 2022 Wellcare Annual Certification Training is now available!

2022 Annual Certification Training Details:

- **One Combined ACT:** Successful completion of ACT certifies you to market and sell all 2021 and 2022 Wellcare Medicare product offerings, for Allwell, Fidelis Care, Health Net, WellCare and Ascension Complete Health Plans.
- **Open-Book Exam:** The entire training course is available for download in PDF format located in the course Resources. The document can be searched by using the ctrl-f search function.
- **Unlimited Attempts:** You can take the mastery exam as many times as you would like. Remember, there is a 24 hour lockout between attempts to allow you time to study and revisit any of the training material.
- AHIP Integration: The Centene Learning Center provides real-time AHIP to ACT training availability. Complete AHIP through our training site to access discounted pricing (\$125 vs \$175)

Accessing 2022 ACT:

You must reset your password for the Centene Learning Center before proceeding to AHIP and ACT (if you have not accessed the site after 5/10/2021).

Click here to access the Centene Learning Center

- Returning Users: Enter your Username and Password and click Login.
- First Time Visitors: Click on to the *Create a New Account* link under the *First Time Visitor*? section and complete registration.

- 1. Complete 2022 AHIP Medicare Training
- 2. Complete 2022 Wellcare ACT Journey to a Successful Season
- 3. Complete 2022 Wellcare ACT Know Your Product
- 4. Complete 2022 Wellcare ACT Mastery Exam

Training Resources:

- Click here for the Centene Learning Center User Guide
- Click here for Centene Learning Center password reset instructions
- Click here to view the Centene Learning Center Registration Process video

Note: Once certification training requirements are completed, please allow 48 hours for our systems to update.

As always, we thank you for your continued partnership.

Wellcare is a wholly owned subsidiary of Centene Corporation.

Tutorial Video Links	Website Links	Archived Agent News	Connect with Us
<u>Online Formulary</u> <u>Provider Directory</u>	<u>Single Sign-On Portal</u>	<u>Click here</u> to read archived Wellcare communications.	Learn more about <u>Wellcare</u> and follow us on <u>Facebook,</u> <u>LinkedIn, Twitter, YouTube</u> and <u>Wellcare's Blog</u>
wellcare By allwell.	wellcare By FIDELIS CARE	wellcare By Health Net	Ascension Complete
Centene ranks #24 on the Fortune 500 List Our company provides programs and services to government healthcare programs. We are the country's largest Medicaid managed care organization. See our current standing: https://fortune.com/company/centene/fortune500/			ENE [®] orporation