

Broker Bulletin



Now Available: 2022 Wellcare Annual Certification Training

Attention Valued Partner,

We are excited to announce 2022 Wellcare Annual Certification Training is now available!

2022 Annual Certification Training Details:

- **One Combined ACT:** Successful completion of ACT certifies you to market and sell all 2021 and 2022 Wellcare Medicare product offerings, for Allwell, Fidelis Care, Health Net, WellCare and Ascension Complete Health Plans.
- **Open-Book Exam:** The entire training course is available for download in PDF format located in the course Resources. The document can be searched by using the ctrl-f search function.
- **Unlimited Attempts:** You can take the mastery exam as many times as you would like. Remember, there is a 24 hour lockout between attempts to allow you time to study and revisit any of the training material.
- **AHIP Integration:** The Centene Learning Center provides real-time AHIP to ACT training availability. **Complete AHIP through our training site to access discounted pricing (\$125 vs \$175)**

Accessing 2022 ACT:

You must reset your password for the Centene Learning Center before proceeding to AHIP and ACT (if you have not accessed the site after 5/10/2021).

Click [here](#) to access the Centene Learning Center

- **Returning Users:** Enter your Username and Password and click **Login**.
- **First Time Visitors:** Click on to the **Create a New Account** link under the **First Time Visitor?** section and complete registration.

1. Complete 2022 AHIP Medicare Training
2. Complete 2022 Wellcare ACT Journey to a Successful Season
3. Complete 2022 Wellcare ACT Know Your Product
4. Complete 2022 Wellcare ACT Mastery Exam

Training Resources:

- [Click here](#) for the Centene Learning Center User Guide
- [Click here](#) for Centene Learning Center password reset instructions
- [Click here](#) to view the Centene Learning Center Registration Process video

Note: Once certification training requirements are completed, please allow 48 hours for our systems to update.

As always, we thank you for your continued partnership.

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