

Humana

It's that time of year again – and Humana's 2022 MAPD/PDP recertification is now available to access and complete.

We have great news to share: **This year's course is easier to complete than ever before!!**

Check out these changes we've made to the certification process to improve the agent experience:

- We've made it easier to locate and begin the Certification Course
- We've **Eliminated the Humana 20 question Exam**
- We've **consolidated the MAPD and PDP trainings into one training**. All certified agents will have access to sell both MAPD and PDP!
- We've added NAHU (National Association of Health Underwriters) Medicare Training as an Alternative to AHIP
 - **Keep in Mind that Although Lower Cost, NAHU is Not as Widely Accepted as AHIP. Please Review the Accepted Training Requirements for All Carriers You are Wanting to Certify With Before Choosing the NAHU Option, as the NAHU Option May not be Accepted with Certain Carriers.**

Please Follow These Steps to Access and Complete the Training

1. **Sign into www.Humana.com and choose the Vantage (retail) page**
2. Click on the **"Get Certified / Recertify Button"**
3. Click on the **"View"** Button in the Large Pink Box
4. Choose AHIP or NAHU Course to begin (AHIP is more Widely Accepted with Other Carriers)
5. Complete **ALL of the Modules** Chronologically from Top to Bottom.

Use the Scroll Bar to Scroll Downward as you Advance Through the Training

You will see **GREEN CIRCLES WITH A CHECKMARK** When a Module is **COMPLETED**

You will see a **Half Filled Yellow Circle** When a Module is **Partially Completed (Incomplete)**

You will see a **Grey Circle** if the Module Has **Not Been Started (Incomplete)**

YOU MUST SEE GREEN CIRCLES NEXT TO EACH MODULE (TOP TO BOTTOM) IN ORDER TO SUCCESSFULLY COMPLETE THE CERTIFICATION COURSE

1. After completing ALL of the Modules, you will be able to Save and Print your completion certificate

Please reach out to me if you have difficulty completing any of these steps

Thanks!

Onotse Ikhara

Broker Relationship Executive | MarketPOINT
O 502.313.7907 | oikhara@humana.com