

JULY 2019

Medicare Product Training Release

It's here! Our Medicare Product Training will be released Thursday, Aug. 1, 2019.

Look for an email from Scott and White Health Plan with a link to the course and your specific login details.

New completion requirements:

- All product training must be completed by Sept. 30, 2019
- Passing score is 85 percent or greater
- Agents have three attempts before access is locked
- Training will time out after several minutes of inactivity
- Allow 24 business hours for system updates

To reset your password, contact Agent Support at SWHPLicensing@BSWHealth.org.

Thank you,
Scott and White Health Plan

swhp.org