



MEDICARE PRODUCT AGENT CONTACT INFORMATION

THE HEALTH PLAN CONTACT LIST

Contracting, Supplies, Training and Testing Set-up

Minerva Salewsky, Broker Relations Coordinator at 330.834.2289.

Tracie Soptelean, Manager, Broker Relations at 330.834.2294.

Compensation Payments and Reports

Vicki Turowski, Accounts Receivable Representative at 330.834.2234.

Certification (Training and Testing) System Issues

Health Plan Help Desk: 740.695.7610 or 877.903.7501.

Enrollment Applications

Fax: 740.699.6164 or Scan: Medicare_enrollment@healthplan.org

Please call Broker Relations or your assigned Sales Representative for other options if you cannot fax or scan applications as referenced above.

General Issues/ Sales

Patrick Altieri, Sales Manager, Medicare at 330.834.2252.

Marie Parks, Account Coordinator, Medicare at 330.834.2219.

Janis Potts, Account Coordinator, Medicare at 740.695.7667.

Cindy Christian, Director, Medicare Sales and Service, Ohio at 330.834.2303.

Greg Carpenter, Director, Medicare Sales and Service, West Virginia at 304.720.4921.

Plan Benefit Questions

For existing members, please call Member Services at 877.847.7907.

For potential member inquiries, please call sales staff listed above. If unavailable, please call Member Sales 877.903.7506.

Miscellaneous: If not sent with enrollment forms, bank withdrawal forms (ACH) and required attachments can be faxed to: 740.699.6161