



Agency RM,

CHRISTUS Health Plan is pleased to announce that our annual contracting and certification is now ready for our FMOs and agents. To complete your 2019 contracting program(s), log in to [SentinelElite.com](http://SentinelElite.com).

Our curriculum includes 2019 Health Insurance Exchange plans and everything needed to be compliant to contract, appoint, and verify FFM Certification and Licensing in New Mexico and Texas. Our 2019 Medicare Advantage plans require AHIP, Certification, and Licensing in New Mexico and Texas. Certification is only required for your agents appointed selling state. Below are our service area counties for each line of business.\*

Use the following unique registration code(s) to sign your **FMO Agreement**:

- Health Insurance Exchange: **AgencyRM2019HIXAgency**
- Medicare Advantage: **AgencyRM2019MAAgency**

Distribute the following unique registration code(s) to your agents for **Agent Certification**:

- Health Insurance Exchange: **AgencyRMHIX2019**
- Medicare Advantage: **AgencyRMMA2019**

Once the agent registers and provides their demographic information, they will enter the registration code to begin the contracting process. For technical support, please contact Sentinel Elite Support Center at **844.271.8567**. The hours of operation are Monday - Friday from 8 a.m. – 9 p.m, and Saturday and Sunday from 9 a.m. – 3 p.m.

We look forward to partnering with you for a successful 2019 selling season!

**Attachments:**

- Sentinel Registration Instructions
- FMO Contracting Guide
- Agent Contracting Guide (distribute to agents)

Service area counties for each line of business:

**Health Insurance Exchange:**

- **TEXAS:** Aransas, Bee Brooks, Bowie, Cass, Cherokee, Franklin, Gregg, Hardin, Harrison, Hopkins, Jasper, Jefferson, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Marion, Morris, Newton, Nueces, Red River, Refugio, San Patricio, Smith, Titus, Tyler, Upshur and Wood
- **NEW MEXICO:** Los Alamos, Rio Arriba, San Miguel, Santa Fe and Taos

**Medicare Advantage (Generations HMO & HMO Plus):**

- **TEXAS:** Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur and Wood
- **NEW MEXICO:** Los Alamos, Rio Arriba, San Miguel and Santa Fe