



2017 Federally-Facilitated Marketplace Agent/Broker Certification Instructions

CMS is pleased to announce that it has approved the following vendors to offer plan year 2017 training to agents and brokers participating in the FFM:

- **America's Health Insurance Plans (AHIP):** for more information go to <https://www.ahipexchangetraining.com/file.php/1/public/About.html>
- **National Association of Health Underwriters (NAHU):** for more information go to <http://www.nahu.org/education/ffmtraining/index.cfm>

Completion of a training curriculum, including the associated exams, through one of the above CMS-approved vendors will fulfill the FFM training requirement for agents and brokers registering to participate in the Individual Marketplaces for plan year 2017. CMS-approved vendors are required to cover, at a minimum, the same topic areas as are covered in the CMS training, and pursuant to 45 CFR § 155.222 are required to offer continuing education unit (CEU) credits in a minimum of five states where the FFM is operating. The number of CEUs and the states where they are available vary by vendor. Vendors charge a fee for taking their training.

If you complete FFM training through a CMS-approved vendor, you will still need to execute the applicable Agreements with CMS on the Marketplace Learning Management System (MLMS) prior to assisting consumers seeking to enroll in health coverage through the FFM.

CMS-approved vendor training can be accessed via the CMS Enterprise Portal at <https://portal.cms.gov/>.

If you require assistance with any of the CMS-approved vendor training options, please contact the vendor's help desk directly:

AHIP

Phone support: 800-984-8919 from 8:00 AM – 12:00 AM ET (Monday through Friday and from 8:30 AM – 5:30 PM ET, Saturday and Sunday)

Email: support@ahipinsuranceeducation.org

NAHU

Phone support: 844-257-0990 from 9:00 AM – 6:00 PM ET (Monday through Friday)

Email: nahu-ffm@nahu.org